

BUSINESS LEASE SERVICES IN THE CURRENT SITUATION

We, in Business Lease understand and support the current government measures to curb the spread of COVID-19 and we will still maintain the maximum possible mobility services for you and your fleet.

We follow our company values and understand how important it is to maintain the maximum mobility for all our customers and drivers.

Below you will find current information of our services available during the present situation:

- **Repairs, necessary maintenance of fleet, tire repair shops:**
 - At this moment all maintenance and repair operations including the road assistance services **required for ensuring the operability of vehicles** are provided in the territory of the Czech Republic with the exception of municipalities and towns, the territories of which have been completely closed pursuant to the decision of the Czech government.
 - Operations required to ensure vehicle operability in particular include: regular service maintenance inspections prescribed by the manufacturer, repairs of failures or wear of parts of vehicles limiting their safe operation (such as braking system), preparation and implementation of roadworthiness tests, repairs of damages caused by traffic accidents, purchase and exchange of tires due to their wear below the specified limit of the tread.
 - **For operations, which do not require an immediate maintenance intervention, postponing the purchase order and service implementation are recommended!**
 - Operations, which do not require an immediate maintenance intervention, in particular include: occasional indications of faults without permanent fault signalling, faults, which do not affect the safety of vehicle operation, minor body damages not limiting the vehicle operation or use, preventive checks and seasonal tire changes.
- **Road assistance:**
 - The service continues to be provided within the Czech Republic in the full extent (except for closed areas)

- Note that the road assistance services outside the territory of the Czech Republic will be provided depending on the local control and availability of sources.
 - Any repatriations of assisted vehicles to the Czech Republic will be postponed!
 - The assistance service will provide the storage of vehicles if the vehicle cannot be brought from abroad
- **See our contact points:**

**Service, maintenance, repairs of damages including windscreen damages:
840 840 500**

Road assistance: 840 350 450; outside the Czech Republic: +420 296 180 450

- **Reporting insured event:**
 - Use the standard procedure through the web form <https://www.bl-pojisteni.cz/>
- **Commissioning new vehicles to drivers:**
 - The situation is solved individually depending on agreements with individual dealers.
- **Returning vehicles after leasing:**
 - Vehicles cannot be returned after contract expiry until further notice.
- **Business Rent car rental:**
 - We solve cases individually and try to satisfy our clients' needs as much as possible.
- **Business:**
 - Do not hesitate to contact our business team regarding your usual requirements as we work with full commitment.
- **Administration**
 - Do not hesitate to contact us regarding your requirements as we work with full commitment.
- **Business Lease Automarket / autapoooperaku.cz**
 - The centre of sales of vehicles after the operative leasing has been closed until further notice.

Thank you for your cooperation and we believe that together we will manage the current situation.

Your Business Lease team